



HEALTHCARE SOLUTIONS

CMMI® Level 3 Rated • GSA Certified HSPD-12 Systems Integrator

Quality Software Services, Inc. (QSSI) is a CMMI Maturity Level 3 rated software engineering and security services firm with a proven track record of delivering a broad range of Healthcare solutions. Founded in 1997, QSSI is a mature federal prime contractor with over 300 personnel under management. Our firm has proven experience in managing large scale, multi-year projects utilizing our comprehensive programmatic and IT expertise to deliver high quality solutions on time and within budget. One of the largest Centers for Medicare and Medicaid Services (CMS) contractors, QSSI focuses on Health IT and programmatic solutions and brings excellent understanding of the current and future direction of federal healthcare.

HIGHLIGHTED HEALTH IT SOLUTIONS

Personal Health Records

QSSI is the prime contractor for Medicare's Personal Health Record pilot project, My Personal Health Record, South Carolina (MyPHRSC). As a result of QSSI's leadership in creating an end-to-end solution, branding, and outreach, several thousand beneficiaries are registered for MyPHRSC with representation from every county throughout South Carolina.

Medicare Part A & B Testing & Support Services

QSSI maintains the largest independent testing contract in the Department of Health and Human Services. As the CMS Single Testing Contractor (STC), QSSI provides integrated testing and a wide variety of technical support services for a portfolio of five key Medicare claims processing systems; Part A Institutional claims, Part B Professional claims, Part B Durable Medical Equipment claims, the Common Working File, and the HIGLAS general ledger.

Integrated Data Repository (IDR)

QSSI is responsible for the development, enhancement, maintenance, and training for Medicare's Integrated Data Repository (IDR), an enterprise data warehouse built on the Teradata platform that integrates Medicare and Medicaid data and serves as the centerpiece of CMS' data needs. The IDR enables CMS and its partners to access data from a single source.

Recovery Audit Contractor Data Warehouse (RACDW)

QSSI provides full SDLC services, operations and maintenance support, and system enhancements associated with the nationwide expansion of the Recovery Audit Contractor Data Warehouse (RACDW). The RACDW is used to exchange data between various stakeholders in the RAC program such as the RACs themselves, ZPICs as well as HHS/CMS.

Customer Support for Medicare Modernization

QSSI leads the Customer Support for Medicare Modernization Help Desk (CSMM) program and provides support to over 700 health plans in the delivery of Part C & D Medicare benefits to beneficiaries. QSSI provides a wide variety of support services including connectivity to CMS Systems, testing, resolution of enrollment, and payment issues.

Enterprise Identity & Access Management

QSSI has over 12 years of experience in enterprise identity and access management solutions. At HHS, QSSI provides a scalable and secure enterprise identity management and authentication service called Individuals Authorized Access to CMS Computer Systems (IACS). IACS is built upon the Sun Microsystems Identity Management platform, and through QSSI's close collaboration with Sun has been shown to scale to millions of users.

ADDITIONAL HEALTH IT SOLUTIONS

Medicare Beneficiary Database Testing Services (MBD) - Comprehensive testing support services

Oracle Financials Transition and Training (HIGLAS) - Planning and management of financial transition for MACs

Prescription Drug Eligibility Verification - System Development to verify Part D eligibility for Medicare beneficiaries in the U.S.

HIPAA Security/Privacy Compliance - Assessment of Medicare covered Entities for HIPAA Security and/or Privacy compliance

National Claims History Database - Application maintenance and enhancement



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PRACTICE AREAS

Software Engineering

- Comprehensive SDLC Services
- Legacy Systems Migration
- 3-tier system development using J2EE and .NET
- Data Architecture
- Database Administration
- Data Warehousing

Critical IT Infrastructure

- Secure Hosting
- Electronic Data Exchange
- Network Management
- Network Structure Evaluation
- Network Architecture

Software Testing

- Manual Testing
- Semi & Fully Automated Testing
- Testing Management Tools, Methodologies, and Best Practices

Security Services

- Identity Management
- Physical and Logical Access
- Credentialing
- Biometrics and Strong Authentication
- Single Sign On (SSO)
- Smart Cards
- FISMA/HIPAA Compliance

Business Integrated Services

- Call Center Management
- In Person & Web Based Training
- Custom Courseware Development
- Beneficiary Outreach
- Materials Development
- Event Planning
- Branding & Logo Design
- Advisory Council Development & Management

Health IT

- Personal Health Records
- QSSI Patient Health Information Management (PHIM) Framework
- HITECH Meaningful Use Compliance
- Integration tools and services to accelerate EMR/PHR adoption
- Secure and scalable solutions for healthcare entities to connect to the NHIN
- QSSI Health IT Council - A body of preeminent practicing physicians and healthcare administrators that guides the development of QSSI's Health IT offerings



CONTRACT VEHICLES

- GSA Schedule 70 SIN 132-51 & SIN 132-62
- GSA STARS 8(a)
- GSA Alliant Small Business GWAC
- HHS/CMS Identity Management BPA
- HHS/CMS Enterprise Software Development (ESD) IDIQ
- HHS/CMS Database/Data Admin IDIQ
- FDA ELMS IDIQ
- Navy Seaport-e IDIQ

TECHNOLOGY PARTNERS

- Teradata
- Sun Microsystems
- Oracle
- Microsoft
- Computer Associates
- Hirsch Electronics
- ActivIdentity
- Oberthur Technologies
- CrossMatch Technologies
- Cogent Systems
- Johnson Controls
- Anakam
- Micro Focus
- InterSystems

INDUSTRY AFFILIATIONS

- Industry Advisory Council (IAC)
- HIMSS
- CCHIT
- HITSP
- PMI